Appendix G: Additional Comments

DuPage Area
Local Circulator Study

APPENDIX G

Additional Comments

Question 22: Do you have any other comments about providing local bus service in DuPage County?

1. 747 Should run more often
2. A basic hourly service, or even every two hours, to downtown Wheaton, downtown Glen Ellyn, College of DuPage, Arboretum, Cantigny, would be most useful and welcome
3. A bus down North Rd from Elmhurst to Glendale Heights.
4. A good idea for those who need the service.
5. A good mass transit system must be implemented in the suburbs.
6. A local bus service is necessary because we do not have bus service in West Chicago
7. A valuable service to seniors.
8. A waste of money
9. A wonderful way to travel.
10. A). For real local travel, Expand the hours of the Pace dial a ride service 2 ? / 7 / 36 ? B). Extend the range of the Pace bus routes to include the major destinations (especially the various Metra rail lines and/or Shopping areas) in the suburb next to yours. That destination would also be a transfer point so one could switch buses (transfer required) and continue on another Pace bus to get to work in neighboring industrial parks. The Pace buses must provide a fee
11. Add Saturday and Sundays and Evenings. I'm not driving at night, over 70 years old.
12. Addison definitely needs bus transportation!
13. Affordable public transportation is a necessity.
14. All of my answers depend on convenience. If the buses are more than 20 minutes apart, or don't run late enough, I'll continue to drive.
15. Although it costs more and takes me longer to get to and from work, it is so much more relaxing to let public transportation "do the driving." Other employees that live in Chicago have agreed that it would be nice to be able to get to work from the train station and would entertain the idea of switching to Metra instead of driving.
16. An unnecessary expense for all to serve a few residents. Offering a sign-up solution where if you get x number of people to sign up for one of pre-designated routes, only then is a shuttle provided. This seems like an

economical solution and effective for the residents that need it. A blanket county shuttle service seems like an overkill.

17. Announce meetings on local TV
18. Army Trail has no Pace Service
19. As a senior citizen, I may need to rely on public transportation in the future.
20. As a senior citizen, I may need to rely upon public transportation in my future.
21. As long as I am driving I would not use this service but I will later.
22. Being a long-time CTA rider in Chicago, I'd rather drive to work no matter what the price of gas is than wait for a bus on a freezing cold day when it rarely arrives on time. And then have to stand on the bus since there is usually no where to sit, plus it never lets you right at the door. Also, you have limited space to put your briefcase, lunch, etc. So sitting in traffic in a nice warm car in a Chicago winter with the music I like and room to spread my items about is just
23. Build it and they will come. Also, put bike racks on buses.
24. Bus service availability from the intersection of North Avenue and Rohlwing Road (Rte 53) would be extremely beneficial.
25. Bus service in public places like Glen Ellyn and Roosevelt for shopping
26. Bus service is greatly needed in Glendale Heights.
27. Bus service should be accessible at all Metra stations and around areas where people usually go. Hours of operation should not only accommodate those taking the Metra trains in the early am but for those who may use them throughout the day.
28. Bus service should be provided at least thru lake st to Glendale Hts., Bloomingdale and thru Elgin.
29. Bus service should be provided between local communities
30. Bus service should have direct routes to destination.
31. Bus service would be very helpful in West Chicago (At least up to Route 58 to Fox Valley)
32. Bus services should be available to the many complexes that are in the community.
33. Busing should be on Saturday to Elmhurst & Oak Brook
34. Can we get the service right now?
35. Coincide schedules with Metra trains
36. Connect Metra Stations Between Wood Dale & Lombard with Metra
37. Consider the Elderly
38. Continue to provide service at an inexpensive fare.

39. Convenient and reliable access to Metra stations would be the best base to build upon. Traffic relief in suburbs and higher Metra usage would benefit traffic flow and the environment.
40. Coordinate with train schedules
41. Currently we have no use for public transportation.
42. Depending on how close and convenient it was and timing.
43. Desperately needed for the youths to safely move around.
44. DG Commuter Shuttle may be incorporated into some peak hour routes to save costs for the circulator program and perhaps finally increase ridership within DG.
45. Discrimination and availability of public transit go hand-in-hand.
46. Do not use tax $ to subsidize it.
47. Do not use tax $ to subsidize it.
48. DuPage County is too spread out to make local bus service economically feasible.
49. DuPage County needs more bus services available with multiple destinations
50. DuPage County needs more bus services available with multiple destinations
51. Elderly that cannot drive. Need transportation. If they have access to transportation maybe hey wouldn't mind stop driving.
52. Every area in need to be serviced so people can get jobs and access stores and schools.
53. Expand Dial-A-Ride system
54. Family Shelter Service, a shelter for victims of domestic violence, is planning a new location at 73rd and Main Street in Downers Grove. In addition, FSS has sites in Wheaton, Glen Ellyn and Naperville, as well as services at the courthouse. Bus service from that location to the above listed destinations would be very helpful. There will be 18 residents (usually about 6 families), and often women do not have a car.
55. Fare should be $1.00 for seniors; $1.50 for others
56. Fare should depend on the distance and where you are going. What does income have to do with a bus ride?
57. Fast service is necessary.
58. Feel free to provide bus service, but please don't make tax payers subsidize it. Riders should bare the entire cost of the service as they will benefit. Seniors, the disabled, and Veterans should be the only discounted fares.
59. Fixed routes on major streets and to the train stations evenings and weekends.

60. For local use, 15-passenger vans only -- no buses. (Local is three towns or less) Re Fare: Multi-use card - annual fee less than $50/year.
61. For people who don't drive, would be great. People who don't drive cant pay $2 or higher.
62. For someone that is partially disabled, and reliant on others for trans. help, this would be a blessing, It would release me from the confinement of the 4 walls of home. (I can walk a limited distance of 1-2 miles to go to a pick-up site.
63. For the kids to get to school
64. Frequent Schedule
65. Getting from here to bus route would be a problem. Like wise arriving at destination and return. No facilities to comply.
66. Getting the word out to the people in need of such transportation is the hard part.
67. Going south and north is important. We do not have anything.
68. Good Idea
69. Good idea.
70. Good Idea.
71. Good luck -- people in DuPage like their cars; too many places to drive the kids after work.
72. Great idea!
73. Greatly needed for older adults.
74. Handicapped; service - wheelchair
75. Have a route we can depend upon and have access to it. Schedule. 75 cents for seniors
76. Have a schedule you can depend on. Try some how to be able to go to Dr appts without 24 hr notice.
77. Have nice bus drivers
78. Hopefully it will be in an convenient spot to pick up
79. How about mini circulators that form a chain link for communities along Ogden Avenue - from Route 83 & Ogden to Fox Valley Mall?
80. How about more frequent service on some lines? Adding Saturdays to some lines? Specifically the 332, River/York/Oakbrook line.
81. How come parts of Darien have Pace bus service to their doorsteps whereas parts of Downers Grove have no bus service within miles of a community?
82. I am a single mom, living in Cook County with no easy way to get to work, unless I drive. I have deadlines to pick up children at childcare facilities and could not even imagine using public transportation at this time. So many of the questions in this survey depend on other factors, so I could not

answer them. Any improvements in DuPage could be of service to me, but I am unaware of how and when it could help me.

83. I am currently able to drive, but I have friends who cannot drive and must rely on others to take them to many places. When traveling, I must also rely on a friend to take me to the Metra train or airport (because I would not leave my car in a parking lot for an extended period of time).

84. I am sure this would be most helpful for seniors who do not drive

85. I am very excited to be participating in this survey. It was a real treat when the bus operator handed me a little flyer inviting me to give my feedback. Last year, I wrote a letter to the RTA asking about the possibility for creating bus service around my home, Ogden Ave. at York Rd., Hinsdale. This area is at the heart of a thriving commercial corridor as well as one with high density housing and housing for seniors. It makes sense that transit serve this area. I d

86. I am very excited to be participating in this survey. It was a real treat when the bus operator handed me a little flyer inviting me to give my feedback. Last year, I wrote a letter to the CTA asking about the possibility for creating bus service around my home, Ogden Ave. at York Rd., Hinsdale. This area is at the heart of a thriving commercial corridor as well as one with high density housing and housing for seniors. It makes sense that transit serve this area. I d

87. I at times would have a need to get from 72nd & Lamont Rd. to 2001 Butterfield Rd. Currently it would be very inconvenient to travel via Pace for this travel taking 2 buses and long waits.

88. I believe it's a necessary service.

89. I commute on I-88 from Rt 59 to Oak Brook and would seriously consider using mass transit if a practical alternative were to be available.

90. I do not have much faith

91. I do not know what the cost of the fare should be, but I wouldn't make it much higher than parking at the train stations otherwise people just wouldn't use it.

92. I do not need it right now, but I will someday.

93. I do not see any buses running down Woodward in Woodridge to either the Belmont (Downers Grove) Metra station or the Downtown Downers Grove station

94. I do not want it or need it.

95. I don't need it, but see the need for my students!

96. I don't take Pace to Metra because it would add 1 hour to each one way trip when I can drive to Metra station and park in 20 min.

97. I don't think the benefit of a local bus service justifies the likely public expense.

98. I feel its very important to have this service for our seniors.

99. I hate driving to work! I hope some day there is a CONVENIENT bus that I could take to get there!
100. I have 4 children. I think public transportation would be a good thing for them to get to and from part time jobs and extracurricular activities. Driving them here and there is such a waste of time and gas
101. I have a son who can't get from the train to my house
102. I have never seen a bus any where near West Chicago
103. I have no need for it.
104. I have no need for it.
105. I have several friends & senior clients that would benefit.
106. I hope that the buses are not populated by those hoboes that are quite dirty and have a scent that would cause many members of the Catholic church to weep.
107. I hope to be able to stay in my home as a senior citizen. I am hopeful that there will be more convenient bus service that will enable me to get to stores and doctors when I am no longer able to drive.
108. I just bought a new Lexus -- frankly I don't see the advantage of riding on a bus.
109. I just want the service to be extended since before I moved out here 5 years ago, Pace misinformed me about the service otherwise I wouldn't have moved out here. I rely on Pace to go to work everyday, unfortunately, I have to take a local cab at night, if I can't find a ride.
110. I just want the service to be extended since before I moved out here 5 years ago, Pace misinformed me about the service otherwise I wouldn't have moved out here. I rely on Pace to go to work everyday, unfortunately, I have to take a local cab at night, if I can't find a ride.
111. I live in cook Co (Lamont) and traveled to Oak Brook since 1976 via car as no bus or shuttle services.
112. I love Downers Grove Village Shuttle Bus service
113. I need bus service
114. I really dislike that the buses run every 1 hr.
115. I see a lot of LARGE empty Pace buses in and around DuPage…most empty. I think smaller buses, around the size used by rental car companies or hotels at airports, would better serve DuPage.
116. I see so many “factory” workers walking and/or riding bikes for long distances to go to work & shopping. West Chicago needs this service badly!
117. I see this regularly and I don't understand it. Pace buses arrive at Metra stations to deliver commuters before a scheduled train arrives (this is good), but then they leave before the train arrives, which means any person arriving on the train is unable to use that Pace bus if they need it. It seems to me that reliability is the key to any successful transportation plan and

seeing this Pace behavior indicates a broken system. It's been like this for years.

118. I strongly support public transit and try to use it, but I realize you have a hard sell here in DuPage County. People seem to think that public transit is only for people who have no other options.

119. I take a feeder route that only runs certain times. That limits my flexibility with Metra schedules.

120. I think a bus from the Westmont train station would really help some people in our company. Many live in the city and would love to take the train to work, but can't get from the train station to our office.

121. I think a bus service would best apply to teenagers and/or individuals who are not able to drive. If there are enough people that can benefit from this service to make it worth while, I think that is great. On the other hand if not many people need it, it is definitely not worth the expense.

122. I think a commuter bus serving the Metra stations would be very helpful. Currently we have a commuter bus at the end of our block, but it does not go into the downtown Elmhurst area nor to any train station.

123. I think it would be a great idea for a High Schooler.

124. I think it would be a wonderful idea fro the people who do not have cars.

125. I think it would be great if we had some bus service and bus stops throughout DuPage.

126. I think it would be helpful to communities

127. I think it would be invaluable and would make access to the businesses and shopping centers assessable.

128. I think it would be wonderful

129. I think it would be wonderful and convenient for residents to have a Pace system that can get people back and forth from the Airport to the Metra Stations or other stops. It would also be convenient for residents to have the option of taking the bus to and from the Metra Stations instead of driving and parking.

130. I think it would be wonderful, especially for housebound elders like myself.

131. I think It would help seniors when driving is no longer an option.

132. I think it's a great idea that would be very beneficial

133. I think it's a great idea. I moved here from a city that had local bus service and I miss it. Thank you.

134. I think it's a great idea. It will decrease drunk driving and driving without a license or with a suspended license.

135. I think it's very much needed by the community but can we afford it but then again can we afford not to?

136. I think our students could use the bus service.

137. I think that a local system in the DuPage County area would help with traffic congestion. It would also help students who do not drive or do not have access to a car get around.

138. I think that this is a good idea because I know many people who would use the bus to get around.

139. I think that this is a good idea because I know many people who would use the bus to get around.

140. I think that this is a good idea because I know many people who would use the bus to get around.

141. I think that this is a good idea because I know many people who would use the bus to get around.

142. I think this is a great idea.

143. I think this would be a valuable service to the community.

144. I think this would be helpful to parents/students in more impoverished areas.

145. I think we should have local bus service.

146. I use the Downers bus daily. If that service was discontinued, I would definitely need another method of transport. Parking is very difficult to obtain near my station.

147. I want to be able to take Public Transit from my city apartment, however, it would take between 90 and 120 minutes compared to my 45 minute door to door driving average. The closer that gap is, the more likely I am to take it.

148. I wish some routes would be more productive with their routes concentrating on their stops and pick-ups avoiding blind runs concerning more on the regular passengers stops along with better attitudes of the drivers ,making stops where it more efficiency

149. I wish there was regular bus services near my house because this way I do not have to do transfers from the township bus onto a ADA bus. The reason I am saying this is because I am blind and I rely a lot on the ADA Paratransit services to get around DuPage County and do not have to worry about the weather conditions. The weather conditions I am talking about is snow, ice, or rain.

150. I wish we would have Metra and bus service in this area.

151. I would like a bus going as far as Elk Grove Village. My Doctors Office is there.

152. I would like more jitney-like services.

153. I would like to be able to take a bus from home, on occasion, to work in Oak Brook, IL

154. I would like to have a bus service.

155. I would like to have bus service in DuPage County.

156. I would like to see extended evening hours from the train stations through the neighborhoods.

157. I would like to see the ability to have ad-hoc service. We don't have a regular need for transportation. For example, my son has an orthodontist across from Yorktown. The orthodontist has only business hours. My son needs a way to get there without me taking off of work. There is no way for the kids to get to a movie theater such as The Marcus. More importantly, there are great programs at the Library in Villa Park but no way for my kids to get there. What good are aft

158. I would like transportation services to get to work but I cannot afford to pay too much.

159. I would love it and I know many would use it.

160. I would not use it.

161. I would only support a local bus service if its primary goal was to assist the Elderly Community keep their independence and give them mobility. This program would have to involve low fares and good scheduling during prime time day hours.

162. I would only take the bus to the Metra Station, and I don't think the bus would be reliable enough to risk missing my train.

163. I would think a bus would make it easier for someone who shouldn't be driving to give it up.

164. I would use bus service if there were direct non-transferring north/south routes on streets such as Main Street or Fairview in Downers Grove that go to/from Butterfield Road in Lombard/Oak Brook.

165. I would welcome a chance to take a bus instead of having to park in crowded lots and deal with traffic

166. Id love to use it, but I have no way to and fro the Metra Stn

167. If a bus was available to the Elmhurst Metra station, I would definitely use it. Please consider this idea.

168. If bus service were provided in DuPage County, without a doubt, I would move my visually impaired friend from her present location in Cook County (not so great)to DuPage County. There is so much more here and she would be happier. She use to live in DuPage County, but husband, now deceased, moved her to Cook County for some unknown reason. It's been difficult for her transition back. Bus services, or the lack of, has been the main reason.

169. If DuPage County adds to their local bus service throughout the area, this will be very helpful to those that are not able to drive to work everyday or would prefer to take public transportation. Due to the current bus service in DuPage County, many that are looking for a job are unable to accept positions on a permanent or temporary basis due to the local bus service not being able to take them directly to the work site.

170. If I wanted bus service to get around I would live in Chicago

171. If provided, would like it to be at least as goo as Downers Grove Shuttle is now. Walking 3-8 blocks to find bus is not an improvement.

172. IF SERVICE WAS AVAILABLE FROM 5AM-12MIDNIGHT THAT WOULD CUT DOWN ON TRAFFIC CONGESTION IN CERTAIN AREAS (OAKBROOK/LOMBARD AREA, SPECIFICALLY BUTTERFIELD ROAD TRAFFIC EAST OF MIDWEST ROAD AND WEST OF MEYERS ROAD.

173. If there was a dependable bus service from various communities to malls, the high schools, theaters, perhaps young people (especially 13-15 yrs old) might start using it and become more familiar with public transportation. Eventually, if the system is good, convenient, etc. there would be more use by all, and less car traffic and environmental concerns.

174. If they do approve bus service if not for the whole communities at least the buses should run on all major streets and intersections.

175. If we have one, it would have to have frequent trips in the rush hour times. without that, it would be pointless.

176. If you want people to use public transportation, it must be available at all hours of the day.

177. I'll be very helpful, please consider this for me and my 2 children.

178. I'm opposed to this idea because you will have big Pace buses slowing up traffic.

179. In addition to completing the survey regarding DuPage Area Local Circulator, I would like to offer my observations on the bus transportation in Glendale Heights. I don't recall ever hearing about Pace bus services offered in the bi-monthly village newsletter. More people would take advantage of the services if they were aware of the Pace and Metra information. I know of one Pace route that was dropped due to lack of passengers, and I would hate to see another one dropped beca

180. In many minority households, the primary provider is not able to obtain a driver's license but still must work to take care for their family. Local public transportation is often not available or is inconvenient. This issue should be considered.

181. In order for me to take a bus, the schedules would need to be regular and reliable, with a high frequency and convenient stops. Also, stops must have comfortable, safe, and clean shelters with amenities such as heat and lighting. Many stops currently don't even have hard surfaces, such as a sidewalk, to stand on.

182. Informing the community Frequency of runs

183. Interesting

184. Irving Park Road corridor, Thorndale from Bensenville to Elgin

185. Is needed

186. Is really necessary the bus service.

187. It could be a wonderful service for people who don't have transportation.

188. It could definitely help out younger people & the older community
189. It is a good idea to have a bus system
190. It is a good idea.
191. It is a great idea
192. It is a wonderful way for transportation.
193. It is always good to have options
194. It is desperately needed for young adults and those who don't drive
195. It is LONG over due.
196. IT IS LONG OVERDUE! The working people of this great county would greatly benefit from such a service, and so would the environment, traffic, and the culture!
197. It is much needed
198. It is necessary because many people do not have a driver's license in Illinois
199. It is necessary for a Bus Transportation System to Connect West Chicago with other surrounding communities.
200. It is necessary to ease the over-crowding of the roads and cut down on the maintenance as well.
201. It is necessary to have a local bus service.
202. It is needed by people who have no cars
203. It is needed very much because there are so many with no cars and if they can use a bus they will use it.
204. It is very good because this service is very necessary
205. It is very important because we have many people that have no License and it is needed for many people
206. It is very important that we get a bus system because there are so many people who do not drive.
207. It is very important to have this service
208. It is very much a necessity to have buses like Chicago in all the towns.
209. It is very necessary
210. It is very necessary and it would be beneficial for the residents of West Chicago to have this.
211. It is very necessary for everyone
212. It is very necessary that we have a large bus system with many buses.
213. It is very necessary that we have a large bus system with many buses.
214. It is well needed.

215. It needs to be comfortable, have easy to understand schedule and have transfer/schedule data available real time.
216. It needs to be convenient. Pace runs near my house and near my job but it doesn't get there in time for me to start my shift and it doesn't run on weekends.
217. It needs to be more widely available and service more areas
218. It needs to be scheduled and reliable. The buses could be smaller. There are now a few sporadic huge empty buses in this area. This is very wasteful.
219. It needs to run on a 6:00am to midnight basis.
220. It should be for profit and pay for itself.
221. It should be timely and inexpensive.
222. It should link to routes in NW suburbs
223. It shouldn't be so expensive, more in between travel times, more stops.
224. It will be good for the community
225. It will be good for the people to be self sufficient.
226. It will be very beneficial to the people who do not have a driver's license
227. It will be very good for the people to have this transportation service.
228. It will help greatly in going to different places especially going to the work place`
229. It will help out a lot
230. It would alleviate the parking concerns; may provide relief for traffic congestion as well.
231. It would be a blessing to the seniors to have bus service in entire DuPage County. Please be advised Bensenville has a dial-a-bus service which is not adequately serving us. Re Fare: $75 within Bensenville; $1.00-1.50 to other suburbs.
232. It would be a good transition.
233. It would be a great way for people to get around especially teens and kids who can't drive yet.
234. It would be a wonderful addition to OB!
235. It would be awesome
236. It would be convenient for my family and I.
237. It would be great
238. It would be great and we would use it.
239. It would be great for the elderly
240. It would be great if buses picked up passengers by their homes.

241. It would be great to have a regular schedule. I have used Pace in the past and it is very stressful to have to plan an entire day out of taking the bus to do one or two errands, while working around the current irregular two-hour-at-a-time schedule.
242. It would be great to have bus from about Butterfield Road and Meyers in Oak Brook to/from Metra (Union Pacific West Line).
243. It would be great! ...but I do not know if you will be able to provide the range of travel times needed to meet the needs of a limited ridership base. Most trains that I travel on from West Chicago in the morning have a healthy number of riders boarding. Most of these people have a short drive to the station. I would say that if I needed to ride on a Pace bus for thirty minutes before arriving at the station, I would drive. I would be interested in the options that may be
244. It would be helpful because I know many that don't have a license and have to walk or depend on someone else.
245. It would be helpful, especially in bad weather.
246. It would be nice for when you can't drive to the Doctor or if your car is broke. Some people don't drive in the snow.
247. It would be nice if Pace ran on Sat. at least once a month.
248. It would be nice if there is a bus from my apts to Metra.
249. It would be nice if there was a bus going down Grand Ave
250. It would be nice to be able to go anytime one desired.
251. It would be nice to have the schedules run by the ½ hr rather than the hour.
252. It would be really useful to have public transportation on this area.
253. It would be useful for those who cannot drive; a more extensive system would be helpful.
254. It would be very efficient to use group transport and keep the environment cleaner
255. It would be very good to have bus services
256. It would be very good to have transportation and good service.
257. It would be very helpful, especially for people who cant afford a cab or car
258. It would be very nice.
259. It would do much good to have the transportation system.
260. It would make life a lot easier
261. It would make my life easier.
262. It would make traffic lighter
263. It's a big help for us with no transportation

264. It's a good idea
265. It's a good idea -- my husband and I would use bus service from Oak Brook Mall to Elmhurst Metra station.
266. It's a great idea!
267. It's About time!
268. It's about time. Everyone doesn't drive
269. Just that it would be nice to have someone else drive since the roads in DuPage are so congested.
270. Keep it only on major streets.
271. Kids transport is needed
272. Live at Castle Towers, would like to go to Wal-Mart or shopping Center. Cant go in evenings. Please do something about a bus to Wal-Mart from Castle Towe. We don't have cars.
273. Local bus service is long overdue and I hope it isn't already too late - this questionnaire is very limited, how much I use local bus transportation is entirely dependent on how much of it is available and what are the destinations. Also your question about household income is intrusive therefore not answered accurately by me.
274. Lower fares for the elderly to keep them off the roads.
275. Make it affordable and useful to the young people and the seniors.
276. Make it simple and not confusing to use, affordable and safe so that people are not afraid to use the bus if they are traveling alone.
277. Make something available to senior citizens, affordable and reliable.
278. Make sure that the buses stop at designated stops
279. Make traveling schedule longer! (Travel to other areas)
280. Makes life easier for the less fortunate.
281. Making service available and convenient for those on shifts(AMs, PMs, and Nights) would encourage more people to use the service.
282. Many people in the area will use it.
283. Many service workers would use it -- also shoppers.
284. Maybe a call in service/"car pool" type service could be set up like a group taxi where people have to call in and set the scheduled pick up in advance. That way there are no routes where drivers are employed driving empty buses around. Learn from CTA's errors.
285. Metra/Wood dale charges $1.25 a day to park. Bus service charge should be comparable to this rate plus a small allowance from gas/car use. e.g if I pay 1.25/day to park and drive 10 miles round trip to the Metra station (about ½ gal of gas), then the round trip fare should be no more than 1.25 + 1.20 (for gas) or 2.45 ~2.50.

286. More economical
287. More of it!
288. More routes and more services.
289. More service in the evening hours.
290. More services for the disabled
291. Most people who don't drive don't live in an area where there is no bus service. They live in Chicago.
292. My children needed to work to pay for school, could not afford a car, West Chicago is pretty cut off for jobs for students that do not have a car.
293. My children needed to work to pay for school, could not afford a car, West Chicago is pretty cut off for jobs for students that do not have a car.
294. MY GIRLFRIEND CAN'T GET A JOB ON OGDEN BECAUSE SHE HAS NO CAR.
295. My son needs to find work and is limited to where to apply due to driving arrangements. A bus would certainly help him.
296. Myself and others who cannot afford car payments need bus service, please!
297. Need better roadways in Oak Brook if you are going to add public transportation to the already overburdened traffic.
298. Need for connections to other towns.
299. Need it!
300. Need to build a market, but high fuel prices will help.
301. Need to connect communities
302. Need to have service in hours that are later and earlier, not just around the rush hour. Last bus service around 7 doesn't work if you can't get back somewhere, consider 6 am to 11 pm or 12 am
303. Needs to be on a regular/timely schedule so people can figure out their commute and know they will get to their destination at a certain time. It can't be hit or miss.
304. Neighborhood circulators would enable people to get to major areas. Getting to a Pace bus at a major intersection is a 10 min or more walk - inconvenient, which is why many current buses are mostly empty. Scheduling and offering throughout the day (almost on a call basis) is key. Such a service would save money for Pace and providers of paratransit.
305. No
306. No
307. No
308. No
309. No

310. No
311. No
312. No
313. No
314. No
315. No
316. No but thank you for doing such a survey.
317. No need for a daily route, but a need where you could call for a ride with 3 days notice.
318. No need for additional bus service in DuPage County. People go around their business for years using the bus service currently available in DuPage County.
319. No, except it's needed.
320. No. I am just sure that plenty of people are in need of Public Transportation.
321. None at this time.
322. Not at this time
323. Not at this time
324. Not enough for Sundays
325. Not necessary.
326. Not only is there a need for extended public transportation, but also sidewalks to the bus stops.
327. Not worth the expense to taxpayers.
328. One of the benefits of driving around DuPage County is not having to put up with City buses. I would prefer not to see buses in my community. People move to the suburbs to avoid the city streets congested with buses. Another plus it helps to keep the bums out of the suburbs.
329. Other suburbs have free bus service for shopping.
330. Pace and Metra do an excellent job of covering my limited transit needs. Destinations not currently available by those routes are ones that would require independent conveyance because of larger package loads than acceptable on buses and trains. I'm not against a local bus service, I'm just not likely to be a user of such a service.
331. Pace bus has been excellent!!! Could not be without it!
332. Pace is a joke with 3 bus trips on Saturday (total) on 63rd Street to Yorktown, 5 on weekdays with last trip leaving Yorktown just past 4 p.m.
333. Pace service is hopelessly inadequate and enormously wasteful, huge lumbering vehicles with 1-2 riders. A smaller, more flexible system is desperately needed. I would like to be able to use public transportation from

my home in east Wheaton to a temporary work location in Aurora, near the Fox Valley Mall, but the existing systems are so slow and time consuming as to be useless. Instead of just proclaiming that "suburbanites don't use public transportation", as Mayor Carr

334. Pace service is needed, especially on weekends which would fill the void of existing weekday services.

335. Pace, currently, is mostly an infrequent, inconvenient service in DuPage County.

336. People need it

337. People that are in need to take the bus cannot afford expensive fares

338. People that move into DuPage County know what the transit situation is. If they are unable to get around because they do not drive, the rest of the county should not have to pay for them. They should move to a location where they have access to stores via walking or where bus service is already in place.

339. Personally feel a north/south rail line would be more useful, but would support bus service expansion.

340. Pinpoint areas with senior citizens or students. I might use the services more often if I worked in Chicago and took the train every day. Print info in the local village newsletters.

341. Please connect city burbs and have buses run often.

342. Please do it from the Metra station(s)!!! It is needed badly for those who work in Oak Brook.

343. Please do what you can to provide bus service

344. Please keep access to public transit and educational centers a priority! Also, please consider the needs of shift workers and provide services outside of rush-hour times!

345. Please provide a bus here in West Chicago

346. Please provide bus service from Wood Dale to Main Street, Downers Grove

347. Please put in a bus system so that is affordable

348. Please send information to everyone

349. Please, please, please. We need to get more cars off of the roads. Not just for traffic, but for the environment.

350. Rates should depend upon location

351. Really doesn't apply to me. I live in Lake County and drive 1 1/12 to get to work everyday, each way. I wouldn't use bus transportation in DuPage County.

352. Ride the WO Van but not always able to get it

353. SEE #18 COMMENTS

354. See above
355. See above AND read our minds:) thanks for the forum!!!!!
356. See buses but they do not go where I need them to go.
357. See comments on putting the 1600 block of East Prairie on the Wheaton map so we can get bus service in the near future.
358. Seniors and handicapped need more help
359. Seniors definitely need transportation and the working poor in DuPage.
360. Service is badly needed in Bloomingdale.
361. Service is needed in many areas because we don't have cars. We also need a community transportation department in West Chicago.
362. Service to major employment centers from train stations & residential areas should be unrestricted. A good north-south route is needed--Naperville to Schaumburg with feeders to adjacent communities.
363. Shorewood Towers should have their own bus -- post office, drug store, bank, certain stores, bingo. More stops.
364. Should be convenient, frequent, & low cost ($.50).
365. Should be weekdays and limited weekend times
366. Should easily link with Chicago!
367. Should Include Bloomingdale
368. Should run 7 days a week.
369. Signage and schedule should accommodate multi-lingual ridership with limited English speaking skills
370. Since we are used to using our cars, would there be enough ridership to sustain Service?
371. Skip the buses and push much harder for east-west rapid light rail service. Keep the buses for north-south local service.
372. St. Charles
373. Thank you for providing this survey.
374. Thank you for these services
375. Thank you for these services
376. Thank you.
377. That they be prompt
378. That would be nice to have that kind of service for senior citizens.
379. The addition of transportation service will seriously effect the efficiency of DuPage County.
380. The buses should be air conditioned & offer ½ internal services on routes.

381. The buses should run at later times
382. The communities I listed have a sizable and growing older population. I would like to see bus service available as I grow older and less willing to drive the congested roads that intersect my town. Bus service will help the aging population maintain independence and provide it for those who are not physically or economically able to drive themselves.
383. The idea of providing a local bus service to West Chicago is very good.
384. The need for at least some Saturday Service
385. The North needs bus service West of Route 83 and North Ave
386. The only reason I could see buses used would be for those who have licenses revoked or suspended, never had a licence, those who can't afford a car, or for migrant workers or illegal aliens, or drunks or homeless who want to get warm
387. The only way I would or could use it is if it would deliver me from the corner where I live to the corner where I work. It would also need to be scheduled close to my work times.
388. The only way I would or could use it is if it would deliver me from the corner where I live to the corner where I work. It would also need to be scheduled close to my work times.
389. The price of Pace has gone up, way too high to be near this area
390. The problem I've found with bus service is that I have to drive somewhere to get the bus. And then, what do I do with my car???
391. The roads are already bad in areas (East Loop Dr. in desperate need of repair, Visual impairment coming out of Embden and Stonegate onto Wiesbrook Rd, Butterfield Rd too narrow, etc.), will buses make the problems any worse?
392. The seniors really do need a better service than what they have.
393. The service will be very good
394. The service would be very good.
395. The sooner the better
396. The towns should be connected
397. There are many people who do not drive and need the services
398. There are many residents in West Chicago that would greatly benefit from Public Transportation.
399. There are not enough north-south routes to connect to trains or 747 bus along Roosevelt Rd.
400. There is too much traffic. We could conserve gas and money with a transportation system.
401. There just is none now that regularly scheduled and reliable.

402. There needs to be multiple north south routes, I prefer a trolley type system like the city of San Francisco's or New Orleans. Would like to be able to get on and off or just hitch a ride in town from one store to another without stopping. Very small localized trolleys with transfer points in between. This would allow tracks to be placed on town easements next to sidewalks and light enough to rerailed by the operator. ½ scale of a normal trolley, seating 14 persons max per
403. There should be an availability for Seniors with limited mobility to get an at door pick up with a 24 hr advance notice. Seniors or those who qualify for poverty income should get discounted fares
404. There should be public transportation.
405. There should be Saturday service in Bensenville
406. There should be more buses available during rush hour. They should coincide with "express" train schedules.
407. This should have been created many many years ago. It's a needed service for many in our communities.
408. This idea is very helpful to people. There will be less pollution, people will save money, and as we'll be safe our country will become stronger.
409. This is a much needed service for everyone. We use Metra for going to Chicago
410. This is a wonderful plan and long over due.
411. This is needed
412. This problem should of been taken care of many years ago when this area was starting to be built up and our taxes were also going up, a lot. Isn't there anyone in position that has any foresight. I work for a governing body and get all kinds of info. What about action… We are not a 3rd world country but if we were we would of had public transportation in place.
413. THIS SERVICE SHOULD BE A HELPFUL TOOL FOR COMMUTERS.
414. This service will help people who cannot afford car expenses.
415. This should be a major initiative. Eliminate the taxi subsidy program and focus on providing local shuttle bus services such as the Grove Commuter Shuttle.
416. This would be a blessing to me as I always have a problem getting places because I don't drive.
417. This would be great if this bus service comes true
418. This would be really great for me I cannot find a job because I do not have accurate transportation and I do not want to work downtown
419. This would be very beneficial to me since I don't have a driver's license and I am dependent on taking a taxi which has become very expensive. I can't afford the taxi anymore after being laid off and just taking contract work.
420. This would greatly help people

421. To and from train greatly help commuting when my wife and I can't commute together.
422. To be on time, not to wait a long time between buses.
423. To me give cash to the these folks need a taxi ride is much better option than providing bus service in our sub-cities since a very few folks use the bus service. Doing so is an other example of wasting tax-money.
424. Train stations, airports, elderly homes and downtown locations seem like they would be biggest uses. Also during special events in the towns.
425. Try serving most commercial-industrial areas
426. Use to take 737 route, wonderful express between Oak Park & Lisle/Naperville. Was discontinued as it had been set up for 2 or 3 large Companies which all ended up taken over/moved out of area. But Lisle/Naperville & Downers Grove have many small businesses, which might provide public transit use. I now take 747 Oak Park to Oakbrook & then 888 which is only bus that now goes to Lisle. In bad weather, can catch 829 feeder route bus, otherwise walk several blocks.
427. Very good
428. Very good idea
429. Very good idea
430. Very much needed
431. Very much needed
432. Very much needed
433. Very much needed for poor working families
434. Very needed and should be done soon
435. Very needed for students
436. Very Needed!
437. Very Needed!
438. We definitely need a service for this county.
439. We definitely need a service for this county.
440. We desperately need it.
441. We desperately need bus services because there are so many people without a way to get around.
442. We desperately need to provide alternatives to more roads and more traffic. As environmental repercussions and rising oil prices converge to make our car culture untenable, the transition will be easier if we start offering people alternatives now.
443. We do not have bus services at this time.

444. We have been in this community for 15 years. What took you so long to provide this service?
445. We have no transportation in West Chicago. We need good transportation services.
446. We have only one bus for seniors in Wood Dale and I can't get an appointment.
447. We have very good Transportation Services in West Chicago
448. We need a bus system that can transport many people for not a lot of money.
449. We need a good bus system
450. We need an easier way to get to O'Hare as well as within DuPage.
451. We need bus service for kids to go to school at Wenger Elementary.
452. We need easier access. Thank you.
453. We need good transportation in West Chicago
454. We need it
455. We need it as soon as possible.
456. We need it for all walks of life.
457. We need it in Glendale Heights
458. We Need IT!!!!!!!!!!!!!!!
459. We need many buses in our area.
460. We need more bus service
461. We need more buses in the area.
462. We need more public transportation
463. We need more service (Pace) to communities that do not have train service.
464. We need service for handicapped seniors and working parents
465. We need sufficient transportation services
466. We need this!
467. We need to increase bus ties in morning and night times
468. We need transportation to destinations like shopping centers, churches, restaurants, and movie theaters.
469. We really need bus service because there are so many people that do not have vehicles.
470. We seriously need bus service
471. We seriously need bus services in our area.
472. We seriously need service in West Chicago

473. We should have had the service a long time ago.
474. We would defiantly benefit from this as well as the county.
475. We would like to have that service. It can help the environment too.
476. Website for travel setup is hard to use. I don't have a good idea how to get to major shopping areas, and when buses will run.
477. West Chicago needs one bad!
478. What about Cook to DuPage?
479. What happened to the STAR line that was proposed by Metra? We need a train in the western suburbs (I.e. west Chicago) to take us to O'Hare.
480. WHAT TOOK YOU SO LONG!!!
481. When are we going to get the service where we live?
482. When I retire I am sure I would ride the bus to get from place to place. When my time management will be a lot easier.
483. While I personally do not have a need for a local bus service, I have over 100 employees who would be served by this type of service. Having a service like this would allow for more employees to access DuPage County, which in turn, would bring more consumers into the area.
484. Why can't we have Pace available where we live?
485. Why don't you focus on how many people living or working in DuPage who NEED bus service, to where they need to go (work, shopping, grocery store?), and whether there are enough of them to make bus service economically feasible. You will never convince people with cars to park them and take the bus which is much less convenient.
486. Why wasn't it done 20 years ago
487. Will taking a bus actually take longer than driving would considering all the different stops that will have to be made?
488. Will this transportation bring undesirables here? I think so.
489. With rising gas prices and harmful effects on the environment, I think a local bus service that runs village to village would be a great addition to services provided by DuPage County.
490. Wonderful idea -- I would use it.
491. Wonderful way for transportation.
492. Wonderful way of transportation.
493. Would any buses have handicap accessibility?
494. Would be great for students and seniors.
495. Would be helpful to many
496. Would benefit seniors.
497. Would it lower or raise taxes?

498. Would it lower or raise taxes?
499. Would like one bus to take you to neighboring communities, not have to change bus in each one.
500. Would really help for people without a car to go to work
501. Would use if bus had lift on it. Fare $.75 or less for senior citizens.
502. Yes If this service becomes available make all communities aware, especially the elderly. Get the word out!
503. Yes If this service becomes available make all communities aware, especially the elderly. Get the word out!
504. Yes, From Roosevelt Rd to Fox Valley Mall
505. Yes, I would love that you consider to put Saturday services. I have several friends here in my community that they don't drive and have to depend from friends or family to go and shop for their groceries and go to Doctors appointment. If you provide us local services on saturday I'm sure that we will have a good use of it.
506. Yes. If possible I hope DuPage County will help the working parents that have smaller children to get to and from school
507. Yes. Not all communities did a good job to make people aware of this survey. I live in West Chicago and I did not see this survey info on their news letter. I found out this survey info from a News letter from Glendale Hts. I think more people from W. Chicago would have participated in this survey if they had known about it. I used to live in Glendale Hts and liked the bus service over there, but I am disappointed to know that W. Chicago do not have a bus service.
508. Yes. One of the replacement programs for the Pace bus that I used for years was the "van pool" option. In my opinion, that totally defeats the reason for using public transportation. If you are part of a van pool you have to coordinate your rides/drivers, shovel driveways, etc. I simply can't believe that option is cost-effective. Pace should consider smaller buses for their train commuter runs (a van?) that are labeled very well as a Pace bus. School buses do not enter
509. Your Dial a Ride is so helpful